## **Gray's Inn Tax Chambers**

Gray's Inn required an IT provider that was engaged, knowledgeable and time-effective.

Increasing engagement, communication and speed was a priority for Gray's Inn and with a dedicated office at the heart of the Inns of Court, and an extended legal helpdesk based in Milton Keynes, Bluecube was able to restore confidence and provide proactive support whenever needed, delivered with a human-first approach.



## **Our solution**

Bluecube has been providing Gray's Inn Tax Chambers with fully managed support from 2021; trust, care and meaningful advice formed the basis of the relationship.

Utilising Bluecube's knowledge and expertise surrounding IT for Law firms and Chambers, they demonstrated a true understanding of the IT requirements Gray's Inn needed to continue to thrive and focus on the matters at hand.

Being able to hand over their IT with confidence, knowing that any issues will be solved, and further support is always at hand surrounding strategy, security and modernisation has proven instrumental. Knowing they have access to a wide pool of dedicated engineers within walking distance of their London office, as well as in Milton Keynes has also been key in building a relationship of genuine care, trust and strategic advice.

The next steps of this IT partnership include the continuation of the progress made by working towards Microsoft Modern Desktop and leveraging strategy to future proof Gray's Inn to allow them to continue to excel in the legal sector.



# Quality customer service is in Bluecube's DNA, a rarity these days

### **Ben Stern**

Senior Clerk – Grey's Inn Tax Chamber





The support and service experience is beyond first class!

From initial contact, the Bluecube team is welcoming and energetic. As a client you feel engaged and confident you are working with a professional support partner who listens and understands.

## **Ben Stern**

Senior Clerk- Gray's Inn Tax Chambers

